

ALBERTINA KERR CENTERS
Program & Accreditation Committee Minutes
June 3, 2020
8 to 9:30 a.m.
Via Teams

Members Present

Teri Barichello, Catherine Bekooy, Susan Hobbel, Melissa May, Dennis Warneke, David Wilson

Members Excused

Lisa Powell

Staff Present

Jeff Carr, Owen Gibson, Derrick Perry, Craig Rusch, Dr. Alfredo Soto, Matthew Warner

Convene (David Wilson, Chair)

David convened the meeting at 8:00 a.m.

Approve Minutes of the March 4, 2020 Meeting

ACTION: Teri Barichello moved that the minutes be approved. Susan Hobbel seconded. The motion passed via unanimous vote.

Program Updates (Owen Gibson, Derrick Perry)

Owen reviewed program data.

- Adult group home census is steady. Kids' group home census is down. Access and staff are working on filling vacancies. Four of our Kids' five-bed homes will be transitioned to four-bed homes this next fiscal year, which is better for kids and staff and more profitable for Kerr.
- Employment Services census will see some drop-off as interns cycle out and COVID-19 has had some impact.
- PALS will see a significant restructure when the program re-opens after the temporary closure due to COVID-19. Kerr exercised a lease option to terminate and vacate the building should the State funding stop. The building will be vacated by the end of September.
- Subacute census dropped with the COVID-19 pandemic, however, a slight increase is occurring. Staff are focusing on significantly reducing the assessment and intake process and also doing active outreach to the community.
- Mental health services has seen a slight drop in clients. The team is using telehealth appointments. In-home services are still available, but have been reduced. The Director and one supervisor position are still open.
- Demographics for services have not changed much over the past several years.
- Outpatient and ICTS engagement is good. Staff worked through some of the barriers to timely engagement.
- One abuse allegation was founded in Q3. Involved staff was terminated.
- Med errors decreased with the implementation of Epic at subacute. As soon as Epic is fully implemented throughout the agency, med errors will be reported as rates or a percentage instead of raw numbers.

- Employment Services retention has maintained a good rate, although a slight drop occurred due to COVID-19.
- Derrick Perry shared Program Highlights.
 - PALS partnered with Reed College in presenting a virtual art show for viewers, showcasing several PALS artists' works.
 - Adult group homes are running well. The no-visitation safety measure in place has presented some challenges, but teams are working through that. The transition to Epic in several group homes has been positive.
 - Staff in Employment Services noted a client they are particularly proud of for her growth and dedication and working through her challenges, especially during the COVID-19 pandemic.
 - Autzen is the newest youth group home and staff have positively worked through some challenges. Youth group homes have worked on providing some alternative approaches to challenging behaviors and team processes. Some parents have been hesitant with placement of their child outside the home during the current pandemic. Virtual visits have been utilized and are now working well.
 - Outpatient mental health changed service delivery to telehealth methods. The services are working well after initial implementation.
 - Subacute continues work on streamlining screening and admitting new patients. Virtual visits with families are difficult, but staff are adjusting.
- Owen reviewed treatment outcomes. Subacute results show 81% of discharges returned to a community setting. Follow-up tracking indicates kids are not repeating visits to subacute at high rates, which indicates care and treatment are helping kids get better. ICTS patients are discharging to lower levels of care.
- Parent and youth subacute surveys return overall positive feedback. Staff report some challenges gathering the surveys, so they are working on ways to collect more upon exit.
- Outpatient measurement of efficacy is done through the ACORN tool. Results show ICTS is improving in stabilizing patients over time.

HR Dashboard (Matthew Warner)

Data continues to show significant improvement in staffing vacancies. The new onboarding process was implemented six months ago and HR staff are analyzing the impact on longer term employees. A new program managers' training course is being developed. New incoming managers will receive training on how to support front line employees. Existing and long-term managers will also participate when the new training is launched.

Credentialing

ACTION: After reviewing doctors' credentialing paperwork, Dennis Warneke moved to renew credentials of Dr. Fishman and Dr. Mak and to approve initial credentials for Dr. Carlson and Dr. Fisher. Teri Barichello seconded. The motion passed via unanimous vote.

Evaluation of Program & Accreditation Committee Performance & Review Committee Charter (All)

All agreed the goals of the Committee were accomplished. Goals for the next fiscal year will be determined and approved at the next P&A Committee meeting. No changes were recommended to the Charter.

Kerr Bikes (Craig Rusch)

Craig shared that with the proposed Phase 1 opening of Multnomah County on June 12th, Kerr Bikes is hoping to open. Craig confirmed that sanitizing measures are already in place and some will be increased. The team is planning for ways to conduct the business utilizing social distancing.

Adjourn (David Wilson)

David adjourned the meeting at 8:50 a.m.

Recorded by Holly Edgar, Corporate Secretary