

**ALBERTINA KERR CENTERS**  
**Program & Accreditation Committee Minutes**  
**September 2, 2020**  
**8 to 9:30 a.m.**  
Via Teams

**Members Present**

Teri Barichello, Kim Curry, Susan Hobbel, Melissa May, Lisa Powell, Heidi Steeves, Dennis Warneke, David Wilson

**Staff Present**

Jeff Carr, Owen Gibson, Craig Rusch, Matthew Warner

**Convene** (David Wilson, Chair)

David convened the meeting at 8:00 a.m.

**Approve Minutes of the June 3<sup>rd</sup>, 2020 Meeting**

**ACTION: Teri Barichello moved that the minutes be approved. Dennis Warneke seconded. The motion passed via unanimous vote.**

**Program Updates** (Owen Gibson, Jeff Carr)

Owen and Derrick reviewed the quarterly programs report. Highlights include:

- Some group homes were impacted by positive COVID-19 cases.
- Group home census is relatively stable.
- The PALS program was severely impacted by the COVID-19 shutdown. The future of PALS is uncertain at this time. Kerr bought out the lease of the building on MLK Jr. and are moving equipment and supplies into the old Thrift Shop adjacent Kerr Admin Center. Some virtual settings and a few in-home and community activities are taking place.
- Employment Services were impacted but some services continued to operate during the shutdown.
- Jeff shared that Derrick Perry and his team have implemented significant changes to the client intake process. An interdisciplinary team was formed to conduct initial assessments and evaluate resources to make sure supports are correct and to ensure success.
- Subacute saw a reduction in referrals during the 4<sup>th</sup> quarter; however, the 1<sup>st</sup> quarter of FY2020-2021 is seeing the highest census in recent history for this time of year. The COVID crisis has significantly impacted families.
- Outpatient mental health services was able to achieve a quick switch to telehealth services.
- No founded abuse cases or grievances occurred in the 4<sup>th</sup> quarter.
- Medication errors are significantly reduced with the use of Epic. Not all group homes are on Epic, as implementation was delayed due to COVID.
- Group homes managed to find ways to keep residents entertained during the long spring and summer of lockdowns. Feelings of fatigue and isolation were challenging, and staff tried to be creative. The start-up of online school this fall has also been challenging.
- Subacute saw a discharge rate of 88% back to the community.
- Kerr agreement with Kaiser tracks quality measures such as readmits to subacute and now readmits to the ER. Kerr's performance demonstrates high quality of care in these metrics.

- Subacute youth and parent surveys were positive overall. Group home surveys were restricted due to COVID.
- Use of ACORN was reduced due to COVID also. The Outpatient team is working to administer the assessment tool in a virtual setting.

**HR Dashboard** (Matthew Warner)

Matthew reviewed the HR Dashboard, current as of June 30<sup>th</sup>, 4<sup>th</sup> quarter end. Most measures are steady. Turnover has improved. Wages continue to increase toward the goal of 100% of employees at or above 125% of minimum wage. Injuries did not increase, even with the challenges COVID presented in programs. Training for new hires and recurring training had to shift significantly in administration due to COVID. Some is online and some is in reduced class sizes. Online employee and manager town halls have been successful in connecting people and encouraging communication. Team building ideas and ways to connect staff to resources are helping support people through the pandemic.

**Renewal of Credentials for Dr. Alfredo Soto**

**ACTION: Teri Barichello moved to approval renewal of credentials for Dr. Soto. David Wilson seconded. The motion passed via unanimous vote.**

**Government Relations Update** (Jeff Carr)

Kerr is a member of Oregon Resource Association (ORA) that employs lobbyist Amanda Dalton for IDD issues. Jeff had been in talks with a lobbyist about possible employment to address mental health issues prior to COVID, but he will re-engage that conversation at a later time. The biggest concern at this time is the State budget. Jeff reported that an exercise was conducted to outline potential budget cuts by all State Departments. This is not a final product, however, just ideas and priorities for needs and potential areas that could be cut. A budget forecast is set to be released at the end of September. This will be telling about the future. Rep. Rob Nosse has indicated to Jeff that cuts are looking brutal for the upcoming biennium.

**Adjourn** (David Wilson)

David adjourned the meeting at 8:54 a.m.

Recorded by Holly Edgar, Corporate Secretary